



LIQUID HANDLING PRODUCT WARRANTY INFORMATION

WARRANTY

Please contact Banjo Corporation for warranty evaluation. Banjo Corporation is not responsible for product damage resulting from accident, misuse or abuse, or lack of reasonable care. Upon confirmation of defects, Banjo Corporation will repair or replace defective products without charge. No responsibility is assumed for labor, or any special, incidental or consequential damages. We recommend that anyone intending to rely on any recommendation or to use any parts or material mentioned in this catalog should satisfy themselves as to such suitability and that all applicable safety and health standards are met. The only reliable means for making a final selection is actual field-testing under the conditions of intended use.

ENGINE WARRANTY

The engines, hydraulic motors, and electric motors are warranted by the Engine Manufacturer, not by Banjo Corporation. Please see engine/motor owner's manual. Engine/motor repair, engine replacement parts, and engine warranty claims must be handled through an authorized engine dealer in your locality.

BRIGGS AND STRATTON

414-259-5262 — www.briggsandstratton.com

HONDA

800-426-7701 — www.honda.com

PRODUCT CHANGES

Banjo Corporation reserves the right to make design changes for the improvement of a product without notice.

BANJO PUMP RETURNS

UPON RECEIPT OF PUMPS:

1. Inspect pump for damage!
2. If a pump is damaged, do not sign for or accept damaged cartons without driver making a notation on freight bill or receipt.

3. Do not move damaged merchandise any further until inspection has been made. Save carton and packing material for inspection.
4. Do not order carrier to return merchandise to our factory without contacting Banjo Corporation.

WHEN RETURNING PUMPS:

1. Gasoline Engines must be empty of fuel!
2. Pumps must be cleaned and neutralized.
3. Pack pump in heavy-duty carton with sufficient packing to protect bottom and all sides.
4. Specify type of failure and exact location of failure.
5. A description of the application (media, temperature, pressure) and performance of the items must accompany the return.
6. The manufacturer will not provide free replacement parts or pumps while repairs are being made.
7. The customer will be charged for the appropriate parts and labor charges for all non-warranty work.
8. Defective pumps will be replaced or repaired at manufacturer's option.
9. Banjo Corporation is not responsible for pump/engine damage resulting from accident, misuse or abuse, or lack of reasonable care.
10. No responsibility is assumed for labor, or any special, incidental or consequential damages.
11. Engine warranty service and engine parts/accessories available at authorized Honda and Briggs & Stratton Dealers.
12. If you have further questions, please contact us or call Banjo at 765-362-7367 or Absolute Water Pumps @ 888-264-2189.